CITY OF LA VISTA & RALSTON
SPECIAL SERVICES BUS PROGRAM
REGULATIONS
8116 Park View Blvd. La Vista NE 68128
Reservations: 402-657-3550
Questions: 402-331-3455

The Special Services Bus is available for senior citizens age 60 and older and all special needs/handicapped residents residing in Ralston or La Vista. The van operates Monday through Friday, 7:00 a.m. – 4:30 p.m.

The bus does not operate on the following major holidays: New Years Day, Martin Luther King Day, President’s Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving Day, the Friday after Thanksgiving Day and Christmas Day. When a holiday falls on a Saturday, it shall be observed on the preceding Friday. When a holiday falls on a Sunday, it shall be observed on the following Monday.

If Papillion-La Vista or Ralston Public School District is closed due to weather conditions, the bus service will not operate. On days when Papillion-La Vista and Ralston Public School Districts are opening late due to weather conditions, the Special Services Bus will operate normal hours. Omaha, Bellevue, Millard Public School Systems etc. do not apply.

The bus is able to take you to a variety of places such as work, bank, shopping centers, senior centers, and doctor appointments. We make every effort to accommodate you, but due to prior scheduling, may not be able to accommodate everyone on their appointment times. Please refer to attached map for trip boundaries.

Fares each way as of 10/1/2012: $1.00 for Zone 1 (local trips and designated locations (on map 1,2,3 & 4) $3.00 for Zone 2 (outside of La Vista or Ralston) $10.00 for Zone 3 Multiple stops will be an additional $1.00 $30.00 fare stops are available from the van driver

1. Reservations and/or change requests must be requested 2 business days prior to the rider’s requested appointment date.

2. The driver will only take money/punches for one way, not round trips.

3. All passengers must complete a registration form to be kept on file at La Vista Recreation Dept. In some cases, a parent/guardian or caregiver may be required to fill out the registration.

4. All handicapped and disabled residents will have priority status; however, pick-up and delivery times may have to be adjusted to accommodate all passengers, as well as weather conditions.

5. While scheduling appointments, we will try to meet everyone’s needs, but passenger flexibility is needed to be an effective service, and passengers should be ready 10 minutes prior to scheduled pick-up time.

6. The Cities of La Vista and Ralston Special Services Bus is a curb-to-curb service. All passengers who are not able to get to the curb of their residence without help, will be required to have a person ride along to and from their destination. There is no charge for this additional person.

7. Passengers will be assigned to a vehicle according to the daily schedule. Please do not request a certain vehicle or driver.

8. All passengers are required to fasten their seat belts while on the bus.

9. All passengers are required to stay seated until the bus comes to a complete stop.

_________________________________________  ___________________________  __________
Signature of Applicant                      Date
CITY OF LA VISTA & RALSTON

SPECIAL SERVICES BUS PROGRAM
REGISTRATION FORM

8116 Park View Blvd. La Vista NE 68128
Reservations: 402-657-3550
Questions: 402-331-3455

DATE: _______________________

NAME: _______________________

Last                       First                      Middle

ADDRESS: _______________________

Address                    City                      State                      Zip

TELEPHONE: ______________________   CELL: ______________________

GENDER (circle one):  _____Female  _____Male                     AGE: ______

DO YOU HAVE A DISABILITY?      Yes   No  IF YES, PLEASE DESCRIBE YOUR CONDITION:

_____ Ambulatory without Limitations

_____ Ambulatory with Some Limitations

_____ Non-Ambulatory

_____ Other (Please Describe) ______________________________________

WILL YOUR DISABILITY REQUIRE ANOTHER PERSON TO ESCORT YOU?  _____Yes  _____No

IS YOUR DISABILITY (Please circle one) _____Permanent  _____Temporary

RESIDENCE:  _____House  _____Apartment

I LIVE:  _____with Spouse  _____with Friend  _____with Relative  _____Alone

CONTACT IN CASE OF EMERGENCY (RELATIVES, FRIENDS OR NEIGHBORS):

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$1.00 for Zone 1 (local trips and designated locations (on map 1,2,3 & 4) 
$3.00 for Zone 2 (outside of La Vista or Ralston) 
$10.00 for Zone 3 (trips outside of boundary) 
Multiple stops will be an additional $1.00 
$30.00 fare tickets are available from the van driver

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CUSTOMER COPY  
(Please keep for your records)